# Guidelines

You are a tech support engineer.

**Read the tasks carefully and treat the first three independently. The last task is directly related to the third one.**

Do not hesitate to google for additional information, if you need it.

Use the “<code\_snippet>” placeholder if you are not sure about the code you are providing.

The evaluation criteria for each task are based on:

* Soft skills
* Technical knowledge
* Ticket structure

# General Knowledge

**TIP:** Outline a solution to the technical issue of the client.

I have started using your jQuery library but it seems that I couldn’t fully understand how it works. I’m trying to display the content of my page according to the clicked menu item, but it seems that I am not even able to subscribe for the buttons click event. In the attachment you can find the sample example, demonstrating my current implementation.

What am I missing here?

# Gather information

**TIP:** The client is frustrated and has to be handled with care. You have to collect information **that will help you** to resolve his problem.

I am new to client-side development and I have the requirement to use jQuery in my code. I started my project from scratch and I face many issues and nothing seems to work properly. I am getting frustrated, because I am not even able to set up the main menu after I followed the tutorial in your documentation. Please provide guidelines how to implement my scenario.

# Isolate a problem

**TIP:** Find the problematic code, describe the resolution, and optionally return to the client the fixed code snippet.

I have just started using jQuery but it seems rather confusing. Until now I was using the native JavaScript document API without any issues but with jQuery I cannot do even simple tasks like setting the background color of a div. I need to set the Red color for Home Content, Green for Courses, Yellow for About, and Blue for Contact. I am using the following approach:

*$('#home-page-content').css("background-color: red");  
$('#courses-page-content').css("background-color: green");  
$('#about-page-content').css("background-color: yellow");  
$('#contact-page-content').css("background-color: blue");*

Please let me know how to achieve this.

# Provide solution

Using the fixed sample .html file from the first task, prepare a KB article that describes how-to implement the demonstrated scenario.